The sooner growing older is stripped of reflexive dread, the better equipped we are to benefit from the countless ways in which it can enrich us.

—Ashton Applewhite
Sixty years ago, the vision and passion of a group of volunteers set the foundation for this organisation, which over the last 6 decades supported thousands of elders to live a life of dignity, growth and meaning. It is befitting that the opening of this report be an acknowledgement of those who walked before us in leading, guiding and supporting Tafta. We acknowledge their contributions and pay tribute to them. The Tafta journey has been dotted with many successes and many lessons on how to improve. Celebrating the successes and embracing the learning opportunities within a volatile and ever-changing political, economic and social climate would be an apt summation of the year under review, the fourth year of Strategy 2020 – the five-year strategic plan.

In the reporting year, we celebrated 60 years of Tafta, an organisation that has grown from strength to strength, year on year, under the leadership of dedicated stakeholders, who have not forgotten the reason for our existence.

2019 has been a year of immense growth and success for Tafta thanks to the dedication and support of our amazing team. While financial constraints remain, together with a decline in subsidies, lack of service delivery, stagnation of our economy and political uncertainty, I can confirm that Tafta has achieved its goals in the 2018/19 financial year. We continue to be the voice of our 13 homes including touching the lives of over 5 000 elders in KwaZulu-Natal on a daily basis.

Most people would agree that we are pioneers in our field. It is this pioneering drive which we will need to nurture in order to meet the escalating needs of elders in our community. While we are pleased that our 2019 goals have been achieved, we are mindful that there is much more that needs to be done. Council members and other friends of Tafta have been called upon to support the work of the organisation by casting their nets of influence far and wide to both access resources and to open up pathways for impactful service delivery. We are indeed grateful for this and we anticipate further support in the future.

I am fortunate to be part of a team of people who spend their days catering to the needs of the elderly. It is because of them that we are able to offer support in our 13 homes including touching the lives of over 5 000 elders in KwaZulu-Natal on a daily basis.

In closing, I wish to thank my fellow EXCO and Council members together with our executive staff members for their continuous support to the organisation. I also thank all our Tafta staff, donors and volunteers for all their dedicated support.

Thank you,

Wicus Jacobs
Tafta Chairman

Being mindful that the challenges faced by elders are many, the Tafta team continued to provide support and care to those in need. The report by the operations division details the support and care initiatives. The team celebrated some success in encouraging elders to contribute, participate and guide the development and implementation of appropriate and relevant services. In recognising that the need of elders is too great for one organisation to meet, strategic partnerships were formed in particular with the Hospice Palliative Care Association and other NPOs.

The engine driving the Strategy 2020 initiatives are the employees of the organisation. Tafta invested significantly in supporting the employees (one hundred and sixty three) to implement new models of care. This investment was in the form of both internal and external training. The contribution of the three hundred and seventy three volunteers significantly impacted on the ability of the organisation to achieve all that was set out.

Tafta was home to two thousand and ninety-three people during the year within the thirteen Tafta facilities. Ensuring that the buildings are of an acceptable standard and in good repair was the responsibility of the facilities management department. There has been significant expenditure on capital projects as detailed in pages 20 – 21 of the report. A further support service provided is the provision of meals to both the elders in Tafta’s care as well as to external customers. Our food factory generated five hundred and ninety-one thousand five hundred and sixty meals in the last year, and in the tough, competitive environment of food provision, attempts to secure external customers did not yield positive results.

The finance and administration team were tasked with streamlining processes and ensuring efficiency and effectiveness. Maximising on income and consolidating expenses were the foundation of the financial practices to ensure the continuity of services with the R87 million expenditure. A watchful eye on issues of risk and compliance was ensured through various initiatives.

Maintaining and promoting the integrity of the Tafta brand was admirably maintained and promoted during the milestone year, especially with the celebratory focus on Tafta’s 60th year. The Premium event of the Gala Dinner and the rollout of the Coffee Table Book was received with enthusiasm and support from the generous Durban community.

The 2018/2019 year drew to a close amidst hope that the foundation of Tafta remains strong with committed staff, generous donors and partners who are willing to journey with the organisation in pursuit of relevance, excellence and meaningful impact. The Tafta Council, and in particular the members of the executive team, have discharged their fiduciary responsibilities with care and have been invaluable in guiding and supporting the work of the organisation.

Femada Shamam
Chief Executive Officer
Enabling capacity, enhancing involvement of Elders and inspiring active ageing in communities

2018 denoted another milestone year in Tafta’s 5-year strategy 2020. Year 4 saw us journey ahead with the Eden Alternative Philosophy firmly rooted as the foundation of Tafta’s purpose, implementing innovative interventions and activities that place our elders at the apex of well-being, and Tafta as a pioneer in this sector.

The second year of the paradigm shift from central to decentralised services: Area-Based Management has been successful in ensuring efficient and effective care to elders due to the Tafta management being an ingrained part of communities serviced. The Eden Alternative Philosophy, being at the heart of the elder-centric approach, created a charged and vibrant energy of empowerment that was tangible in all of the activities and services rendered.

A LOOK BACK AT 2018

Our focal points for the year centred on being true to our purpose and core values. Attention was given to elder needs and care at our residences and within our communities, and included:

- Eden Alternative Registration
- Elder Abuse Awareness
- Therapeutic Service
- Community-Based Services
- Tell My Story
- Research
- Social Interactions
- Associate Memberships
- Accommodation
- Home Based Care
- Accommodation

“...care home atmosphere by applying to be on the Eden Registry of Friendly Care Homes. The application process has been completed, and the site verification is to take place on 7 June 2019.

A solid foundation of education has paved the path to our Eden destination, and we have thus successfully trained nineteen elders, twenty-two outsourced personnel, 8 Tafta staff and thirteen volunteers on the Ten Eden Principles.”

EDEN ALTERNATIVE

The journey to establish the Eden Philosophy at Tafta on Ridge has begun. The leadership team has committed to formally transforming the facility into the warm home atmosphere by applying to be on the Eden Registry of Friendly Care Homes. The application process has been completed, and the site verification is to take place on 7 June 2019.

A solid foundation of education has paved the path to our Eden destination, and we have thus successfully trained nineteen elders, twenty-two outsourced personnel, 8 Tafta staff and thirteen volunteers on the Ten Eden Principles.

Embracing the Eden culture has already seen significant changes in the home, denoted by a higher level of interaction and rapport between elders and staff. This was evident in the support received during the family days held in April and December 2018; there has also been a shift change in the involvement of elders in activities. The care centre is evolving into the optimal Eden home, where caring relationships are being formed and fostered, a place where elders are encouraged and enabled to have close and continuous contact with plants, pets and children.

The destination to the registration as an Eden Alternative facility is one that both staff and elders are looking forward to celebrating as a first for KwaZulu-Natal.
MOVING FROM ACTION THROUGH A HUMAN RIGHTS BASED APPROACH.

The Elder Abuse Awareness Day theme on 15 June 2018 was “Inspiring New Possibilities: Renewed Hope”. The Elder Abuse Walk hosted by Tafta in partnership with the eThekwini Municipality took place on 14 June 2018 with an attendance of approximately four hundred and fifty people from different communities and organisations in Durban – the support indicates renewed hope for prevention of elder abuse.

Between 2 May 2018 and 15 June 2018, a total of three hundred and sixty-one older people were successfully placed. Twenty-nine abuse cases were investigated. Forty-four frail care placements were held with elders and their families to intervene where there was abuse or the need for frail care placements.

TELL MY STORY

The “Tell My Story” initiative was aimed at outreach and education to scholars in the Durban area to promote their interaction with their grandparents, to hear their story and to acknowledge the valuable history and experiences of the older people. Scholars were requested to provide a submission in their respective age groups via a picture, a poem, an essay or an electronic presentation.

Although only twenty one entries were received; the involvement of elders in telling their own story was also successful. The participants narrated their life experiences in essays, which tugged at the heartstrings of those who had read them.

The submissions were analysed, and the participants with the best competition entries were awarded prizes at a ceremony in Windermere Centre, who sponsored the event.

THERAPEUTIC SERVICES

Affirming the continued services offered by Tafta, we report that: Three hundred and sixty one elders received statutory and legal assistance in instances where there was abuse or the need for frail care placements.

Social workers utilised their networks with other organisations and services to refer and provide joint intervention to five thousand three hundred and eighty-eight elders.

Eight hundred and sixty four service providers, including staff received facilitation services to enable them to support elders adequately.

LOBBYING AND ADVOCACY

The alarming statistics, according to the World Health Organisation (WHO) is that even though more than one in ten elders experience some form of abuse, only one in five cases are reported.

Part of our mission in alleviating the distress of elders, requires preventing the heartbreaking issue of abuse of the elderly. Tafta embarked on a two-pronged approach to educating elders and the broader community on the rights of elders. An Elder Abuse Awareness Walk in Durban Central and the facilitation of dialogues were the platforms for discussion on this silent epidemic. The theme used for the dialogues for 2018 was “Inspiring New Possibilities: Renewed Hope”.

Meetings were held with stakeholders such as the Durban Association for the Aged and representatives from the eThekwini Municipality to discuss a partnership and plans to record information and areas for the dialogues.

Fifty five facilitators were trained at Anna Conradie Centre, which was a combination of elders and organisations working with elders. The sessions were bilingual – English and isiZulu. Training included the definition of elder abuse, types of abuse, reporting structures and basic skills to facilitate training. Each attendee was provided with a training guide. The culmination session of the dialogues was attended by thirty-eight people who provided feedback on the discussions.

Between 2 May 2018 and 15 June 2018, a total of three hundred and thirty-five people were reached through the Elder Abuse Dialogues and awareness programmes.

The information gathered from the sessions was collated, and a report was created for submission to the Older Person’s Parliament on 10 October 2018 by an elder, Patricia Ballantyne (KZN Senior Citizens Forum). There has been no feedback from the Office of the Premier regarding the submission.

The Elder Abuse Walk hosted by Tafta in partnership with the eThekwini Municipality took place on 14 June 2018 with an attendance of approximately four hundred and fifty people from different communities and organisations in Durban – the support indicates renewed hope for prevention of elder abuse.

The Elder Abuse Awareness Day theme on 15 June 2018 was “Moving from Action Through a Human Rights Based Approach.”

“Three hundred and sixty-one older people received statutory and legal assistance in instances where there was abuse or the need for frail care placements.”

Social workers. Our intake team intervened in five thousand six hundred and ninety-three such cases.

Four thousand four hundred and ninety-seven elders were recipients of awareness programmes, which uplifted their well-being and educated them on the type of assistance that is available to improve the quality of their lives.

Six thousand seven hundred and ninety-eight elders and youth were subject to intergenerational programmes, which promotes social cohesion by providing platforms for intergenerational communication and contact.

Eleven thousand five hundred and thirty-four elders received social intervention and development services in the form of casework, group work and community work.

Sixteen thousand two hundred and sixty-one elders and youth were held with elders and their families to intervene where there was a crisis.

Three hundred and sixty one elders received statutory and legal assistance in instances where there was abuse or the need for frail care placements.

Twenty-nine abuse cases were investigated. Forty-four frail care placements were held with elders and their families to intervene where there was abuse or the need for frail care placements.

The submissions were original, unique and very personal, each with immeasurable value to the grandparent they were honouring.

There have been no feedback from the Office of the Premier regarding the submission.

The “Tell My Story” initiative was aimed at outreach and education to scholars in the Durban area to promote their interaction with their grandparents, to hear their story and to acknowledge the valuable history and experiences of the older people. Scholars were requested to provide a submission in their respective age groups via a picture, a poem, an essay or an electronic presentation.

The “Tell My Story” initiative was aimed at outreach and education to scholars in the Durban area to promote their interaction with their grandparents, to hear their story and to acknowledge the valuable history and experiences of the older people.

Eight hundred and sixty four service providers, including staff received facilitation services to enable them to support elders adequately.

The submissions were analysed, and the participants with the best competition entries were awarded prizes at a ceremony in Windermere Centre, who sponsored the event.
RESEARCH
A Master’s student from the Durban University of Technology, Department of Health Sciences, undertook a research project on an epidemiological investigation of musculoskeletal pain in a geriatric population within Tafta. Participation of elders across various Tafta residences ensured the completion of his study, and the findings have been presented to us for further investigation.

This valuable data shall be utilised by Tafta in its mission to alleviate the distress of the elderly, and demonstrates how vital future geriatric research will be in assisting our organisational aim.

NETWORKING AND COLLABORATION
Tafta has representation on the Alzheimer’s KZN Management Committee and the South African Association of Homes for the Aged (SAAHA). The benefits of such representation allow Tafta access to exclusive online resources, which include content around training opportunities, a database of affiliated memberships, networking opportunities, and information on new services and legislations. The Alzheimer’s organisation has been a resource centre for Tafta over the years, assisting with training and professional counselling for the elders and family members through the Alzheimer’s Support groups held at some of the Tafta residences.

SOCIAL INTERACTIONS
A variety of programmes and events were held at the different buildings and in the community over the last financial year, to encourage social interaction with families and the community. Elders engaged with their families at the facilities Fetes, Family Days, and over Christmas Lunch. Elders also interacted with each other at the annual Swimming Gala, Sports Day, Volunteer Function and a wide array of different activities and events that were held during The week of the Older Persons. These events were also attended by the club members and Tafta affiliated homes.

SOCIAL CLUBS
Under Tafta’s Area of Operations we have 7 active Clubs. Activities promote healthy and active ageing and include awareness talks, games, crafts and many more, to name a few.

<table>
<thead>
<tr>
<th>No.</th>
<th>CLUB NAME</th>
<th>ADDRESS &amp; CONTACT PERSON</th>
<th>DAY THEY MEET</th>
<th>NO. OF MEMBERS</th>
<th>ATTENDANCE FOR THE YEAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Bluff Club</td>
<td>Methodist Church, Wesley Road, Bluff</td>
<td>Every Monday</td>
<td>55</td>
<td>1 668</td>
</tr>
<tr>
<td>2</td>
<td>Happy Hoars</td>
<td>Primrose, 224 Austerville Drive, Wartworth</td>
<td>Every Monday</td>
<td>71</td>
<td>1 664</td>
</tr>
<tr>
<td>3</td>
<td>Clairwood Senior Citizen Club</td>
<td>Tamil Institute, Sir Khurma Raddi Road, Clarwood</td>
<td>Every 2nd Wednesday of the Month</td>
<td>57</td>
<td>169</td>
</tr>
<tr>
<td>4</td>
<td>Sunshine Club</td>
<td>St John's Hall, Rippon Road, Sylphonham</td>
<td>Every Friday</td>
<td>45</td>
<td>1 377</td>
</tr>
<tr>
<td>5</td>
<td>Jolly Haarts Seniors Citizens Club</td>
<td>Newlands East Community Hall, Tandy Road, Newlands East</td>
<td>Every Tuesday</td>
<td>20</td>
<td>436</td>
</tr>
<tr>
<td>6</td>
<td>Muslim Club</td>
<td>Mosque: Garuza Avenou, Newlands East</td>
<td>Every Wednesday</td>
<td>20</td>
<td>300</td>
</tr>
<tr>
<td>7</td>
<td>Seaside Seniors</td>
<td>John Conrada House, 15 Prince Street, Durban</td>
<td>2nd Wednesday of the Month</td>
<td>113</td>
<td>738</td>
</tr>
<tr>
<td></td>
<td>Totals:</td>
<td></td>
<td></td>
<td>381</td>
<td>6232</td>
</tr>
</tbody>
</table>

GOLDEN GAMES
The Department of Sports and Recreation started a programme to encourage elders to have healthy and active ageing. The programme “Golden Games” has grown considerably over the years and our elders begin practice early in the year, generally around March/April; this usually takes place at Primrose Service Centre on Tuesdays and Thursdays.

The competition between participants is taken seriously, and considerable effort is evident during practice. The first competition of the year was the Golden Games Regional Selections held on 26 June 2018 in Clairwood. Following the Regionals, the Golden Games eThekwini Municipality took place on 25 July 2018 where elders were selected to represent eThekwini and as an opportunity to obtain KZN colours. Between 11 to 13 September 2018, Provincial Trials took place in Richards Bay where twenty-two of our members participated. Three of the elders received KZN Colours – Andrew Davids for the two hundred metre run, Rani Naidoo for the Duck Walk and Margret Redman for Dress Up.

We are so proud of their achievements and honoured to have them as ambassadors for Active Ageing.

HOME BASED CARE
Home based care services is an essential and very well-supported service from Tafta as part of our Ageing in Place initiatives.

This valuable service, which significantly enables dignity in ageing, will not be possible without the commitment and support of the community. As of March 2019, there were two hundred and twenty-two beneficiaries.

CARE PRACTITIONERS TRAINING
On 7 July 2018, a training administrator was appointed the contract to coordinate the activities of the Care Practitioner’s course and manage the accreditation process.
“Tafta has formed a Palliative Care task team, which consists of Tafta staff and HPCA. Both parties have signed a Memorandum of Understanding, and special meetings are held bi-monthly.”

PALLIATIVE CARE

Palliative Care is a model of care that focuses on improving the quality of life, dignity in death and support in bereavement of elders and their families living with life threatening illnesses. This is one of the models adopted by Tafta.

Tafta partnered with Hospice Palliative Care Association of South Africa (HPCA) to form a Palliative Care task team. Bi-monthly meetings resulted in an action plan of a Workshop and staff training. Monthly statistics were analysed to gauge a better understanding of the holistic needs of elders to develop care plans.

“Tafta has formed a Palliative Care task team, which consists of Tafta staff and HPCA. Both parties have signed a Memorandum of Understanding, and special meetings are held bi-monthly.”

ACCOMMODATION AND SERVICES

Tafta continues to strive to ensure elders are accommodated in a manner that caters for their safety, comfort and active involvement, and where support services of ageing in place are required – that they meet the needs of the elders in the community.

For the varied needs and requirements of accommodation, Tafta offers everything from Life Rights to Ageing in Place, Home Based Care and Meals on Wheels including board and lodge options.

“In the last fiscal year, a total of seventy-two students were trained and successfully completed the course.”

“For the varied needs and requirements of accommodation, Tafta offers everything from Life Rights to Ageing in Place, Home Based Care and Meals on Wheels including board and lodge options.”
### TABLE 1: ACCOMMODATION STATISTICS FOR THE YEAR APRIL 2018 TO MARCH 2019 UNDER REVIEW

<table>
<thead>
<tr>
<th>NAME OF BUILDING</th>
<th>ADDRESS</th>
<th>TYPE OF ACCOMMODATION</th>
<th>NUMBER OF PEOPLE</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>John Conradie House</td>
<td>15 Princa Street, South Beach, Durban</td>
<td>Residential (172) Assisted Living (30) Frail Care (33)</td>
<td>200 45 34</td>
<td>279</td>
</tr>
<tr>
<td>Langeler Towers</td>
<td></td>
<td>Floors 1 – 5 (216) Floors 6 – 11 (199)</td>
<td>258 267</td>
<td>545</td>
</tr>
<tr>
<td>John Dunn House</td>
<td>224 Austerville Drive, Wentworth</td>
<td>Assisted Living (29) Frail Care (55)</td>
<td>43 69</td>
<td>112</td>
</tr>
<tr>
<td>Tafta on Ridge</td>
<td>51 East Street, Overport</td>
<td>Residential (116) Assisted Living (33) Frail Care (24)</td>
<td>147 26 27</td>
<td>202</td>
</tr>
<tr>
<td>Tafta Park Care Cottage</td>
<td>28 Groomelt Avenue, Bellair</td>
<td>Assisted Living (10)</td>
<td>15 15</td>
<td>15</td>
</tr>
<tr>
<td>Kings Hall</td>
<td>80 Samora Machiel Street, Durban</td>
<td>Residential (132) Life Rights (53)</td>
<td>132 67</td>
<td>199</td>
</tr>
<tr>
<td>Tafta Lodge</td>
<td>42 South Beach Avenue, Durban</td>
<td>Residential (203) Life Rights (2)</td>
<td>241 2</td>
<td>243</td>
</tr>
<tr>
<td>Oceanview</td>
<td>345 Muzgrave Road, Durban</td>
<td>Life Rights (30) Remit (2)</td>
<td>33 2</td>
<td>35</td>
</tr>
<tr>
<td>St Martins Village</td>
<td>51 St Theresa Road, Sydenham</td>
<td>Rented (9) Life Rights (9)</td>
<td>13 12</td>
<td>25</td>
</tr>
<tr>
<td>Tafta Park</td>
<td>29 Parthaverance Road, Bellair</td>
<td>Life Rights (143) Remit (2)</td>
<td>176 2</td>
<td>178</td>
</tr>
<tr>
<td>Cambridge Gardens</td>
<td>130 North Ridge Road, Morningside</td>
<td>Life Rights (77)</td>
<td>81 81</td>
<td>81</td>
</tr>
<tr>
<td>Barns Cottage</td>
<td>41 Haden Road, Morningside</td>
<td>Rented (3) Life Rights (9)</td>
<td>4 9</td>
<td>13</td>
</tr>
<tr>
<td>St Catharine’s</td>
<td>East Street, Overport</td>
<td>Life Rights (2)</td>
<td>3 3</td>
<td>3</td>
</tr>
<tr>
<td>Lucas Gardens</td>
<td>541 Peter Mokaba (Ridge) Road, Durban</td>
<td>Life Rights (39)</td>
<td>43 43</td>
<td>43</td>
</tr>
<tr>
<td><strong>TOTAL:</strong></td>
<td></td>
<td></td>
<td><strong>1973</strong></td>
<td></td>
</tr>
</tbody>
</table>
If we could describe the 60th year of Tafta’s existence in one word, it would be a “celebration”. This celebratory spirit provided true motivation for the team to continue to inspire lives worth living. The 60’s theme threaded through all events in the course of the year with elders and care partners going all out to celebrate this era of Tafta’s inception.

The culture change journey with the Eden philosophy guiding the way, is in the third year. The journey is transforming the organisation from an institutional model, to an elder-centred model. As described in the Eden Domains of Well-being: “The ultimate goal of culture change is well-being for all – including care partners (the elder or individual accepting support, employees, family members, and volunteers), the organisation, and ultimately the community.” The term “care partner” is therefore used to describe employees in a care partnership relationship with elders.

**Meeting the need and remaining relevant**

Remaining relevant in an ever-changing environment means continually being aware of the needs of our elders and effectively delivering services. The Eden Alternative model of care is fast becoming entrenched in the culture and practices of the organisation, with the registration of some of our facilities pending. While the need for elders to age in place has been a constant need and focus, the Palliative Care Model provides training and guidelines for services to elders and care partners who face severe life-limiting illnesses. The operations report provides further insight on these models of care.

Our training programme provides the essential balance of continuous professional development, effective service delivery and compliant business practices and governance.

**Training Sessions**
- Internal: 37
- External: 24
- Total: 61

**TOTAL TRAINING AND ATTENDANCE 2018–2019**

<table>
<thead>
<tr>
<th>STRATEGIC AIDS</th>
<th>TRAINING CATEGORIES</th>
<th>ATTENDANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Meeting the need and being relevant now and into the future</td>
<td>Professional development</td>
<td>120</td>
</tr>
<tr>
<td></td>
<td>Service delivery</td>
<td>107</td>
</tr>
<tr>
<td></td>
<td>Compliance and risk management</td>
<td>36</td>
</tr>
<tr>
<td>Effective operating model now and into the future</td>
<td>Models of care</td>
<td>118</td>
</tr>
<tr>
<td></td>
<td>Driving organisation culture</td>
<td>50</td>
</tr>
<tr>
<td></td>
<td>Standard operating procedures</td>
<td>135</td>
</tr>
<tr>
<td></td>
<td>Health and safety</td>
<td>46</td>
</tr>
<tr>
<td>Financially sound now and into the future</td>
<td>Fundraising and marketing</td>
<td>0</td>
</tr>
</tbody>
</table>

“**If we could describe the 60th year of Tafta’s existence in one word, it would be a “celebration”. This celebratory spirit provided true motivation for the team to continue to inspire lives worth living.”**

Our employed care partners are the driving force of Tafta’s achievements, and while some have moved on to different career paths, the turnover was significantly lower than in the previous year.

At the end of the financial year, the care partner complement was 163.

We acknowledge and appreciate our outsourced care partners without whom we could not meet the need and achieve our goals. Our direct care services were supported by Floline Services and Allmed Healthcare Professionals with a total of around 90 outsourced care partners per month in our Care centre, 11 of whom were professionals.

In addition, cleaning and security services for all our facilities were provided by Floline services and Blackwater Security respectively.

**MOVEMENT DURING THE YEAR APRIL 2018 TO MARCH 2019**

The following long-service awards were awarded for the year:

- Six care partners: Ten years’ long service
- Two care partners: Fifteen years’ long service
- One care partner: Twenty years’ long service
- Two care partners: Thirty years’ long service
- Two care partners: Thirty-five years’ long service
AN EFFECTIVE OPERATING MODEL

As we navigate through the implementation of our current strategic plan, we continually evaluate our impact and effectiveness as the drivers of strategy.

Network partners such as the South African Association of Homes for the Aged (SAAHA), University of KwaZulu-Natal (UKZN), Durban University of Technology (DUT), Democratic Development Programme (DDP), Nedbank, Old Mutual, Team Attitude, and our local, national and international partners have made significant contributions towards our skills development, providing wellness and support for our care partners. Most importantly, they challenge the Tafta Team to constantly grow and be better, recognising that an effective team yields positive results for the elders whom we serve.

After completing the conversational isiZulu course with KZN Business Training, abafundi baqhubeka bezama ukukhuluma isiZulu ngokusiza kwabasebenzi kanye nabadala [the learners continue practising to speak Zulu with help from colleagues and elders]. In the spirit of Nelson Mandela, who said: “If you talk to a man in a language he understands, that goes to his head. If you talk to him in his language, that goes to his heart.”

FINANCIALLY SOUND

The work of the core operations department and all the support services departments are a positive indicator of the returns of having the right people in the right place. In the face of constant environmental and economic threats, an ongoing culture of delivering services with mindfulness around the expenditure of our limited resources and long-term sustainability has been triggered.

Our Skills Development Facilitator has recovered on 12% of our training investment with 3 Health and Welfare Seta applications still pending finalisation for the 2019 financial year.

Our volunteers, a valuable, but as of yet unquantified resource, continue to support the work of the organisation with three hundred and seventy-three volunteers registered on our database, of whom 3 provide full-time services and three hundred and seventy provide part-time services.

Nelson Mandela’s legacy of volunteerism continues to benefit the elders in our care with nearly a hundred volunteers giving their time to support elders on Mandela Day.
Support Service structures are in place to facilitate the smooth coordination of Tafta’s day-to-day operations, with minimum wastage, and to provide excellent client care. It is the objective of this division to support Tafta’s various operational divisions in reaching their full potential with minimum downtime.

FACILITIES MANAGEMENT AND MAINTENANCE DEPARTMENT

We have a staff complement of sixteen, including a Senior Facilities Manager, a Maintenance Coordinator, a Wetworks Foreman, a Senior Handyman and twelve handymen.

The department had a very productive year, where we used our internal resources to complete many FMD projects; this justified the decision that we made last year of shifting the emphasis on employing artisans with proven track records of skills in various activities, to help us to save money on specific projects like painting and manufacturing cupboards.

The new Wetworks Foreman and the new Senior Handyman, together with the rest of the team of handymen, managed to reduce costs of carpentry by up to 70% in some cases. Our Wetworks Foreman has been involved with many projects involving concrete, bricklaying and plastering and attending to damage caused by spalling in some of our buildings. This type of work would have previously been outsourced at a significant cost. We recently put the Wetworks Foreman, the Senior Handyman and 3 other handymen through scaffolding training, and they are now certificated to erect and inspect scaffolding and are certificated to work at heights.

The facilities plan, which was compiled and approved by EXCO in 2017/2018, has been upgraded to a 5-year plan, which will help Tafta to achieve its preventative maintenance strategy.

Projects completed within the period under review:

- Church roof and window replacement in Tafta Park Church (in time for the centenary celebration)
- Erecting a 30 m boundary retaining wall in Tafta Park
- Emergency lighting upgrade and installation of lights, fans and air-conditioning in John Dunn House
- Jojo Tanks commissioned in Robert Storm House, St Martins and John Dunn House
- Car park awnings replaced in Cambridge Gardens
- Tarmac rebuild in Ocean View
- DSTV upgrade in Tafta on Ridge and Robert Storm House
- Replacement and securing of ceiling panels in Langeler Towers
- Replacement of fireline on the 7th floor in John Conradie House
- Replacement and upgrade of security beams in Tafta Park
- Replacement of Intercom system in Tafta Park
- Replacement of roof and gutters in RSH (still in progress)
- Fire alarm systems installation in John Dunn House, Tafta Lodge and Kings Hall

One of the most significant projects that we are about to embark on is the replacement of the windows and balustrades at Kings Hall. This project was started last year through a process of inviting 3 contractors to quote for the project. However, the project was halted temporarily in November when we decided to go through a more open, but rigorous process for us. We should be awarding the multimillion tender to one of them. Work on the project should start in September.

Current Tafta projects include:

- Tafta Park water reticulation system solution
- Tafta Park Care Cottage Health and Safety upgrade
- Langeler Towers water reticulation system
- Spalling and exterior remedial work at Tafta on Ridge

Over and above the special projects, FMD responded to one thousand three hundred and twenty-five maintenance requests last year, or one hundred and ten per month.

Our handymen in the various buildings attended to six thousand four hundred entries in the maintenance books or 500 per month.

FMD is also investigating energy-saving measures in the various buildings.
COOK ‘n CARE

Cook ‘n Care (CnC) had a challenging year caused mainly by its inability to secure more external business. A lot of effort will be put in this year, including an integrated marketing plan to attract more internal customers. The biggest portion of our turnover is still generated by internal meals with a smaller contribution from frozen meals, an area which also needs development.

We are still confident of increasing the ratio of internal meals to external meals in the new financial year.

A total of five hundred and ninety one thousand five hundred and sixty meals were cooked for our residents and Durban Mental Health between April 2018 and March 2019; this is an average of forty nine thousand two hundred and ninety-seven meals per month. The lowest month was February 2019 (forty six thousand and fifty-one), and the highest month was October 2018 (fifty one thousand and nineteen).

We had thirty-six different functions during the year in addition to twenty-four Christmas functions where we produced one thousand nine hundred and twelve delicious and well-received Christmas meals. Furthermore, we generated one thousand two hundred and sixty-eight frozen Food-to-Go meals.

We continued to do well with our Hygiene and Food Safety, and we consistently achieved A+ status on the Microbiological Index supplied by Food Consultancy Services, who audit Cook ‘n Care quarterly. We have also provided Hygiene and Food Safety training to all staff at CnC and in the satellite kitchens. A dietician assesses our menus to meet the required dietary needs of elders.

Cook ‘n Care enjoys an excellent and close relationship with its suppliers, which is critical to us being able to provide high-quality meals in huge volumes. We continue to engage with them for assistance in fighting the impact of ever-increasing food prices, and we extend our gratitude to all for generously helping us in the past year.

The main challenge going forward will be to secure external clients and to reverse the 80/20 principle.

Some highlights for the year include:

- An Afro’s function for three hundred and thirty people in October
- Movie-set catering – lunch and supper over 2 weeks
- Christmas period meals for Durban Child and Youth Centre and Elijah Homes
- Tafta Drive-in Movie function at the Durban Country Club

TRANSPORT SERVICES

The Avis Fleet Management contract, which was extended for 1 year in September 2018, expires in September 2019. We started various discussions on all possible alternatives. Four Fleet Management organisations, including Avis, were invited to quote for a new 5-year contract. At the same time, an extensive survey of the usage of each vehicle and the workload of each driver was undertaken to establish a proper needs analysis. This will help Tafta to make an informed decision on the best transport solution for the organisation.

The transport department continues to provide regular services to Meals on Wheels, Cook ‘n Care and the various homes. Shopping trips, hospital and clinic visits and various outings are also offered regularly. High fuel prices continue to impact negatively on our costs, and we are continually looking at more innovative and effective ways of providing transport at reduced costs.

COMMERCIAL

Our commercial tenants continue to experience tough trading conditions, especially in the City Centre, where the clientele has changed drastically. Footfall continues to decline, competition is fierce and every precinct seems to have more than a few similar outlets; namely convenience shops and takeaway food outlets. The existing tenants are trying their best to attract customers to their shops by introducing different types of merchandising, e.g. cell-phone accessories. We have two new tenants at Kings Hall and new tenants in the convenience shop and coffee shop at Langeler Towers.

“A total of 591 560 meals were cooked for our residents and Durban Mental Health between April 2018 and March 2019; this is an average of 49 297 meals per month.”
Celebrating Sixty Years

1958
The Association for the Aged (Tafta) is officially started at the house of Jane and Anne Condon to deliver meals to pensioners in their homes.

1960
Tafta employs its first social worker. In response to the growing number of older people in need of help.

1966
Laundry and Home Help Services launch - this is the first service of its kind for impoverished elders in South Africa.

1970
The Department of Social Welfare introduces a subsidy for Tafta to Tract Ages Homes.

1974
Maggie Denham, Councillor for Health, officially opens Robert Shinn House.

1977
Tafta purchases 23 Avondale Street and renovates it for full-time use, to provide accommodation for older age pensioners.

1980
Tafta purchases Kings Hill, a former St John's Orphanage, in Parktown and converts it into a home for 260 elderly residents.

1983
Tafta celebrates its 25th anniversary with a banquet at John Condon’s House.

1988
John Condon House is opened to age-eligible older people.

1989
Siyanda Working Group is established with a donation from the Sisulu Community Welfare.

1990
Bill Lough opens a private, assisted living community for 204 elderly residents with lower income.

1992
Tafta establishes a housing scheme for 550 older people in Witsand, the idea of which will later be used to establish the Bergsig Estate residents.

1994
Tafta House hosts the opening of Siyanda metaphor village in Soweto.

1997
Duke & Dukez, a commercial real estate development, opens in New Germany to house Tafta residents and other institutions with over 50,000 additional needs.

1999
Duke & Dukez, a commercial real estate development, opens in New Germany to house Tafta residents and other institutions with over 50,000 additional needs.

2000
Tafta Board approves the creation of a home - house residential wing.

2001
Margo Smith is appointed CEO of Tafta, a position she will hold for 15 years.

2007
Work begins on a field care home with a specialized psychogeriatric unit and adjacent nursery house - the complex is named Tafta on Krige.

2010
Aging in Place is launched with a substantial donation from the Dutch Government.

2014
Tafta runs its first Care Practitioner training course for people wanting to work in the field of aged care.

2017
Margo Smith retires after 14 years with the organisation, and Frances Dorensen is appointed CEO of Tafta.
INCOME DEVELOPMENT AND PUBLIC RELATIONS

COMMENORATING THE BIG SIXTY

In the years running up to the rebranding exercise undertaken by Tafta in 2016, several informal surveys and focus groups were carried out to understand perceptions of the brand both within and outside the organisation. A few findings were made regarding the brand: a brighter, more wholesome look was desired to give the organisation a warmer, more inviting appeal, and the need for more considerable efforts to have the organisation’s brand more visible as being a leading eldercare organisation in the South African landscape.

In 2018, we were presented with the perfect opportunity to “put Tafta on the proverbial map” through our 60th birthday commemoration activities, and we certainly used the opportunity to our fullest advantage with all public relations and marketing communication activities hinged on this momentous event. While significant capital outlay was invested into 60th birthday branding, and other 60th marketing memorabilia, every event, activation and campaign in the past year aimed to build and grow the positive brand image of the organisation, thus giving us more opportunities to achieve our mission and goals, and solicit both direct and indirect financial support.

CELEBRATING OUR DIAMOND JUBILEE

60 years ago, a legacy of care and compassion began with Tafta’s founding member, John Conradie. He built a better tomorrow for elders who needed a place to call home. Our 60th anniversary coffee table book, titled “Inspiring New Possibilities”, highlights our milestones over the years and introduces you to the stakeholders and volunteers behind Tafta’s growth and success.

PUBLIC RELATIONS

The total combined value of publicity, for the reporting period 1 April 2018 to 31 March 2019, a final estimated PR value ended on R13 094 660. On average, the audience reach of our media campaigns was approximately 202 588 710. Much of this increase has attributed to a shift towards online news platforms, which are gaining international popularity. From a value of R5 345 008 in the 2017/2018 period, online increased by 31% to R7 021 467.

Given the international trend, efforts were made to grow online engagement on the company website and social media through the introduction of both Instagram and LinkedIn platforms towards the end of the financial year. Facebook continues to grow, with likes tipping over the three thousand mark at the end of the financial year.

Online income remains a challenge, however, with the year closing on a net profit of R168 302 down on the previous year of R209 117, 26, and strategies are in place to bolster efforts for higher returns in the next financial year.

COMMUNITY ENGAGEMENT THROUGH FUNDRAISING EVENTS AND ACTIVATIONS

Following the success of our 60th birthday commemorative activities early in the calendar year, we maintained the 60th theme through the annual Golf Day fundraising event where we hosted a record twenty-nine teams, and a very fabulous Gala Dinner hosting three hundred guests at the prestigious Tsogo Sun Elangeni Hotel in September. The year ended with the Trail Run in November and Tafta’s presence at the Botanic Gardens Trail of Lights event which saw almost seven thousand visitors interact with the Tafta team over the festive period.

Through these events and activations, we’ve reached more varied and national audiences than ever before in the organisation’s sixty-year history.
GRANNY’S ATTIC

The downturn in trading in the central business district has had a severe impact on our retail charity store, Granny’s Attic. With monthly sales and campaigns being run to rally support, we’ve managed to keep afloat, but the year has been a challenging one from a retail perspective.

We thank all donors for their generous in-kind donations. We especially thank our corporate donors for their ongoing donations and support in promoting and creating linkages for donation support. Thank you for being a “Granny’s Attic Needy Pensioner” ambassador.

Collaborations with elder sector partners via the Commonwealth association for ageing reflected a lack of support and recognition of the Elder sector internationally. It was apparent that Tafta is recognised as a trendsetter in aged care within the African continent.

The ongoing challenges motivate staff to collaborate and advocate with multi-sectoral stakeholders with a short and long-term vision of acquiring donor funding.

We are grateful to our donor and advocacy partners who acknowledge the critical role Tafta plays in:

1. Creating safe, secure and enabling environments for elders
2. Meeting the basic needs of elders
3. Promoting the rights of elders

DONOR SUPPORT

Relationship building extended with chambers of business, pharmaceuticals, small, medium and large companies as well as government, trusts, foundations and Rotary Clubs.

INCOME DEVELOPMENT

South Africa’s unpredictable political situation caused significant distress in accessing financial and in-kind support towards meeting the elders holistic care needs. Significant declines in funding were noted during the financial year.

FUNDRAISING PROGRAMMES

Our fundraising programmes concentrated on infrastructure, long-term sustainability, health and well-being of elders, transportation and capacity building.

We value donors including Round Table Durban North, Marcel Ewan Trust, National Lotteries Commission, and Kingdom Slots for infrastructure and equipment upgrades at our sub-economic home. Upgrades included the installation of fire alarm systems, Jojo tanks, tables and lighting.

Education, mentoring and capacity building of elders and civil society partners play a crucial role in developing and sustaining communities. Tafta’s Fundraising Manager provided extended fundraising and project management support to The Ilungelo Labadala Association in Amatoi. The Ilungelo Labadala team was mentored in proposal writing, budgeting, project plans, project narrative and financial reporting. Additionally, Tafta accessed funding and managed the implementation of:

1. A 22 meter tunnel garden project at Ilungelo Labadala through the National Lotteries Commission.
2. The afterschool care nutritional meal programme for forty-five children through the Ubuntu Community Chest.

We are proud to report through our guidance and support the Ilungelo Labadala Association accessed their first fundraising grant of R40,000.00.

We appreciate the financial support of the Mount Edgecombe Country Club who funded twenty-five women from marginalised communities who participated in the Care Practitioner Training Programme.
The Finance and Administration Department remains committed to ensuring we conform to and comply with best practices as well as the Organisation’s Constitution, Policies and Procedures.

ADMINISTRATION

The Admin Department, for the reporting period was headed up by Pam Govender as Senior Executive Administrator. Also on the team for head office are: Claudette Vickery for switchboard, and Sarah Matheson, the receptionist at head office.

RISK & COMPLIANCE

A health and safety officer was employed in April 2018 to spearhead the legal compliance within our residential facilities. The focus of the department is to:

- Create safety awareness within the organisation, themed safety and environmental tips that are circulated to staff and via staff being trained on various themes
- Advise on legal requirements pertaining to risk
- Formalise safety processes within the facilities
- Formalise safety processes on any construction projects
- The Rapid Global System was procured in 2017. This saw active utilisation during the 2018 year in recording tasks to be completed in the maintenance of our buildings to ensure safety and compliance, record the audit findings and the closeout of these items.

Excellent progress has been achieved in ensuring compliance and minimising risk within our residential buildings.

INFORMATION & TECHNOLOGY

We continue to monitor the existing IT infrastructure, capacity, growth and new trends and apply them to Tafta’s needs where applicable. Staff have been well informed on measures to reduce IT risk, and various preventative measures are in place. The IT requirements of the organisation are continuously monitored and updated, dependent on the need of the organisation.

FINANCE

This department processes, analyses and reports all financial information relating to the operations of the organisation. The department has ensured that the results produced, are valid, accurate and complete. Results have been generated and reported timeously throughout the year.

PROCUREMENT

During the reporting period, the department continued to strive towards meeting the procurement needs of the organisation. Procedures and processes have been updated to tighten financial control and accountability in procurement. Emphasis has been given to looking at our current and new service providers to ensure the best opportunity for Tafta, taking into account service delivery, price and quality.

HEALTH AND WELL-BEING

1. Nutritional meals programme: Support was accessed from various trusts towards nutritional meals for our sub-economic homes.
   a. We are thankful to our various donors, who supported our nutritional meals programme.

2. We were also able to equip Tafta frail care homes with cholesterol testing machines.

Our strategic focus over this period has been to expand on our funding through strategic partnerships with national and international partners in reducing the impact of population ageing. Our efforts have resulted in the following financial returns:

```
Net Income %

- Trust & Foundations: 16%
- Events: 8%
- Donations Received: 2%
- Cash Bequests: 1%
- Online: 73%
```
The operating results for the financial year under review, reflects a positive growth, despite the challenging and uncertain economic conditions and climate that regulates the environment which we currently operate within.

Revenue, which includes operating income generated from ordinary activities, Donation Income, and subsidies received from the government, amounted to R76.4 million, thereby representing an annual increase of R8.6 million, (12.8%) on prior year results.

Operating Income, comprising income generated from accommodation, meals and services rendered to residential accommodation, meals and services rendered to residential accommodation, meals and services rendered to residential accommodation, meals and services rendered to residential accommodation, meals and services rendered to residential accommodation, meals and services rendered to residential accommodation, meals and services rendered to residential accommodation, meals and services rendered to residential accommodation, meals and services rendered.

The South African equities market has remained extremely volatile, in the wake of poor governance and difficult economic conditions. This has resulted in a loss of investor confidence and an overall decreased market capitalisation value of the issued equity instruments in circulation. Although our portfolio reflected an overall 6% decline in value as compared to last year, we were still fortunate to have realised our targeted dividend and interest income for the year.

The total income for the year inclusive of operating income, donations, subsidies and investment income, amounted to R93 million, as compared to R85 million in the prior year, representing a 9% increase.

Management and council continue to evaluate new and innovative means of securing additional funding to enable us to meet and exceed all of our objectives.

As an initiative towards expanding our brand awareness and improving the financial sustainability for the organisation, Tafta has embarked in the investment of 2 exciting capital projects that involves the development of retirement complexes. Construction and development of these retirement homes are still ongoing. Funding for these projects, have been sourced from internally generated reserves.

Tafta’s financial operations remain stable and we continue to remain cost efficient, innovative and creative in our approach, thereby ensuring the long-term future and sustainability of Tafta.

We are, as always, most grateful to all our donors who share our vision of providing optimal care for the elderly, and to our staff and service providers for their ongoing commitment and quest towards delivering excellence.

Charles Barford
Honorary Treasurer

A brief overview of the financial results of Tafta for the year ended 31 March 2019.

Expenditure, equating to R78 million, represents a modest increase of R3 million (4%) on the prior year. This is the result of various and continued initiatives, policies and best practices, initiated and implemented by management, in promoting a cost-conscious and effective overall control environment.

The deficit generated from operations, is funded by income generated from investments, which includes both dividend and finance income. Cumulatively, these amounted to R16.6 million, an increase of R1.3 million (8.5%) on the prior year.

Tafta’s financial operations are still ongoing. Funding for these projects, have been sourced from internally generated reserves.

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Charles Barford
Honorary Treasurer

### SUMMARISED FINANCIAL STATEMENT

#### STATEMENT OF COMPREHENSIVE INCOME

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenue</td>
<td></td>
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</tr>
<tr>
<td>Operating income</td>
<td>56 051 266</td>
<td>50 661 818</td>
</tr>
<tr>
<td>Donations received</td>
<td>19 156 504</td>
<td>16 666 478</td>
</tr>
<tr>
<td>- Capital Project</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>- Other</td>
<td>19 156 504</td>
<td>16 666 478</td>
</tr>
<tr>
<td>Subsidy received in respect of capital project</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Sundry income</td>
<td>1 263 820</td>
<td>1 078 642</td>
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<tr>
<td></td>
<td>76 470 690</td>
<td>67 405 938</td>
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<td></td>
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</tr>
<tr>
<td>Expenses</td>
<td></td>
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<tr>
<td></td>
<td>(345 242)</td>
<td>(311 346)</td>
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<tr>
<td>Depreciation</td>
<td>(832 872)</td>
<td>(679 882)</td>
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<tr>
<td>Donation expenses</td>
<td>(2 837 023)</td>
<td>(2 131 088)</td>
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<tr>
<td></td>
<td>(6 735 159)</td>
<td>(6 316 941)</td>
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<td></td>
<td>(15 619 832)</td>
<td>(13 876 297)</td>
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<td>(19 109 303)</td>
<td>(9 768 931)</td>
</tr>
<tr>
<td></td>
<td>(10 984 722)</td>
<td>(11 659 520)</td>
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<tr>
<td>Professional fees</td>
<td>(782 858)</td>
<td>(2 231 354)</td>
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<tr>
<td>Repairs and maintenance</td>
<td>(3 706 558)</td>
<td>(3 389 291)</td>
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<tr>
<td>Staff costs</td>
<td>(25 437 983)</td>
<td>(24 903 453)</td>
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<tr>
<td>Transport costs</td>
<td>(775 883)</td>
<td>(814 362)</td>
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<tr>
<td></td>
<td>(78 167 435)</td>
<td>(78 108 465)</td>
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<tr>
<td>Operating deficit before investment income</td>
<td>(1 696 745)</td>
<td>(7 303 527)</td>
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<tr>
<td>Dividend received</td>
<td>4 588 603</td>
<td>4 389 403</td>
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<tr>
<td>Finance income</td>
<td>12 045 268</td>
<td>10 907 165</td>
</tr>
<tr>
<td>Loss on sale of financial assets</td>
<td>(4 607)</td>
<td>(969 539)</td>
</tr>
<tr>
<td>Loss on loan to associated trust</td>
<td>(31 253)</td>
<td>-</td>
</tr>
<tr>
<td>Realised surplus on available-for-sale financial assets</td>
<td>-</td>
<td>2 590 535</td>
</tr>
<tr>
<td>Profit on sale of property, plant and equipment</td>
<td>-</td>
<td>448 331</td>
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<tr>
<td>Net surplus for the year</td>
<td>14 962 266</td>
<td>10 196 388</td>
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<tr>
<td>Other comprehensive income</td>
<td>(6 219 856)</td>
<td>4 511 202</td>
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<tr>
<td>Realisation of available-for-sale financial assets</td>
<td>(6 219 856)</td>
<td>-</td>
</tr>
<tr>
<td>Other comprehensive (loss)/income for the year</td>
<td>(6 219 856)</td>
<td>1 900 667</td>
</tr>
<tr>
<td>Total comprehensive income for the year</td>
<td>8 642 410</td>
<td>12 116 055</td>
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#### STATEMENT OF FINANCIAL POSITION

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total assets</td>
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<td>552 727 586</td>
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<tr>
<td>EQUITY</td>
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</tr>
<tr>
<td>Total equity</td>
<td>405 731 997</td>
<td>397 242 754</td>
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<tr>
<td>LIABILITIES</td>
<td></td>
<td></td>
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<tr>
<td>Current liabilities</td>
<td>26 578 976</td>
<td>27 330 376</td>
</tr>
<tr>
<td>Funds for specific purposes</td>
<td>11 398 175</td>
<td>10 800 342</td>
</tr>
<tr>
<td>Accumulated fund</td>
<td>33 406 789</td>
<td>31 184 523</td>
</tr>
<tr>
<td>Investment Realisation Reserve</td>
<td>34 707 657</td>
<td>40 927 513</td>
</tr>
<tr>
<td>Total equity</td>
<td>405 731 997</td>
<td>397 242 754</td>
</tr>
</tbody>
</table>

### ASSETS

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-current assets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Property, plant and equipment</td>
<td>303 691 207</td>
<td>301 150 976</td>
</tr>
<tr>
<td>Availability for sale financial assets</td>
<td>98 201 162</td>
<td>104 462 818</td>
</tr>
<tr>
<td>Loan to associated trust</td>
<td>36 341 710</td>
<td>30 410 281</td>
</tr>
<tr>
<td>Other comprehensive (loss)/income for the year</td>
<td>438 234 169</td>
<td>436 024 075</td>
</tr>
<tr>
<td><strong>Total assets</strong></td>
<td><strong>565 575 963</strong></td>
<td><strong>552 727 586</strong></td>
</tr>
</tbody>
</table>

### EQUITY

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Funds employed</td>
<td></td>
<td></td>
</tr>
<tr>
<td>General reserve fund</td>
<td>26 578 976</td>
<td>27 330 376</td>
</tr>
<tr>
<td>Funds for specific purposes</td>
<td>11 398 175</td>
<td>10 800 342</td>
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<td><strong>397 242 754</strong></td>
</tr>
</tbody>
</table>
A NOTE OF THANKS

In an organisation as large as our own, we have many supporters (both in monetary terms and in service) who deserve credit for the role they play in our ongoing existence.

To the Tafta Care network; you carry the baton of the Tafta purpose: “Making dignity, growth and a meaningful life a realistic prospect for all elders”. Thank you for managing our reputation with pride.

To donors, sponsors, supporters and volunteers, large and small, we thank you for holding our hand as we reach our objectives. If not for these faithful supporters, our elders would not enjoy the level of comfort and security they currently do.

Our gratitude extends to:
• The Medical Officer of Health and District surgeon, together with their teams
• The Mayor, City Manager, Council and staff of the City of Durban
• The Department of Social Development
• The KwaZulu-Natal Department of Human Settlements
• The media who assist us with public outreach and support for our various fundraising initiatives

• Other non-profit organisations and support services that assist us in caring for our elders, both within the Tafta network and surrounding communities
• The principals, staff and pupils of several schools in Durban who contribute in cash and kind to our cause most generously
• The families and individuals who have generously bequeathed Tafta a portion of their legacies

The following bequests we received, Tafta thanks these individuals along with their families, for their generous support of the work we do:

Total amount received for the 2018/2019 year was R2 626 001.

Total “In memory of” received was R33 000.

OUR VISION
Leaders in innovative solutions for elders, inspiring a life worth living.

OUR MISSION
To alleviate distress of the elderly and other vulnerable groups.

OUR VALUES
Purpose, Service, Compassion, Environment, Accountability, Transparency, Care, Respect, Integrity, Trust.